## Joao Klauss Interview

## **Video Transcript**

Everybody loves sports here. The fan base, and then you start to to have your friends in the club, you start to have friends outside of the club, and then you start to meet different people. It's a nice city to live as well. I really enjoy here.

I'm here for three years now. People welcomed me very well. They were with me in the good moments, also the tough moments. They always support me.

They always push me so hard and, this makes me feel very, very happy and proud to be here. Be part of the community, be a part of the club. People here, they are amazing. I feel that St. Louis is a big family with, all the sports they are very proud of their teams. They are very proud of their culture. So, yeah, as I said, I feel great here. And people welcome me very, very well.

I've been to the zoo. I've been to the arch. I've been, I think most of the places around St. Louis.

There's a lot of good restaurants here that, I really enjoy. And, yeah the rest of the time, or I'm training or I'm home or I'm with my friends in the coffee shop. I enjoy to go to coffee shops as well. So yeah, that's always been my time.

Of course I've tried toasted ravioli. I think the toasted ravioli is my favorite right now So when I arrived here, I went to Commerce to open my bank account, and, so Hugo was there to, to help to translate a little bit. For me to have, Hugo, it's perfect. Of course, speaking the same language is, way easier, especially with words that I'm not very familiar with.

So, yeah also, when I had had some questions. I have his personal number. I call him when he's working, when he's not working, when I need anything. I just call Hugo.

Hugo, please help me here. So, makes the things easier for me. Our relationship is not just about work. So, outside of Commerce, I always joke with him that him and Erin, they adopt me and Bruna here.

So, yeah, we spend a lot of time together and makes everything easier. It's been amazing. Quite a journey. Some, some things you learn is a lot of these folks, coming in from out of town, they are in the limelight.

They have a lot of people who know them, but they don't know nearly as many people as you would have expected them to. So you got to think about the person who is behind the image and, getting to know this guy has been a fantastic experience and understanding the man behind the veil. And, what a wonderful time it's been getting to know you. Thank you.

The whole Commerce team, I met a lot of people that work at the bank, and it's like a big family. Everybody's always so nice to me. They always welcome me very, very well when I walk in. So.

Yeah, I'm really, really happy and also proud to work with such good bank.